

INCREASE MEASURES TO MINIMIZE FRAUD AND REDUCE OUTBOUND CALL LOSSES



Dial Out Notification is an effective telephony solution to help you restricting the unwanted calls based on extension and virtual trunk rules.

Polrys DialOut Notification is a handy and effective tool for notifying predefined recipients via PBX extensions, E-mails or cellular SMSs that an inbound and/or outbound call was placed to/ from a PBX extension. It allows you to protect for calling fraud by rejecting transfer and conference operations on predefined PBX trunks. Additionally, it can log any SMDR or CDR information allowing you to inspect and export it to PDF or CSV.

The screenshot shows the Polrys DialOut Notification software interface. It has a menu bar with options: Admin Login, Stations, Users Action, Mail, SMS, MUX Configuration, History, and Trunks. Below the menu bar is a table with columns: Pbx Device, Type, Ext Name, and Phone Code. The table contains several rows of data, including individual extensions and trunk groups. At the bottom, there is a status bar showing 'Record 53 of 54'.

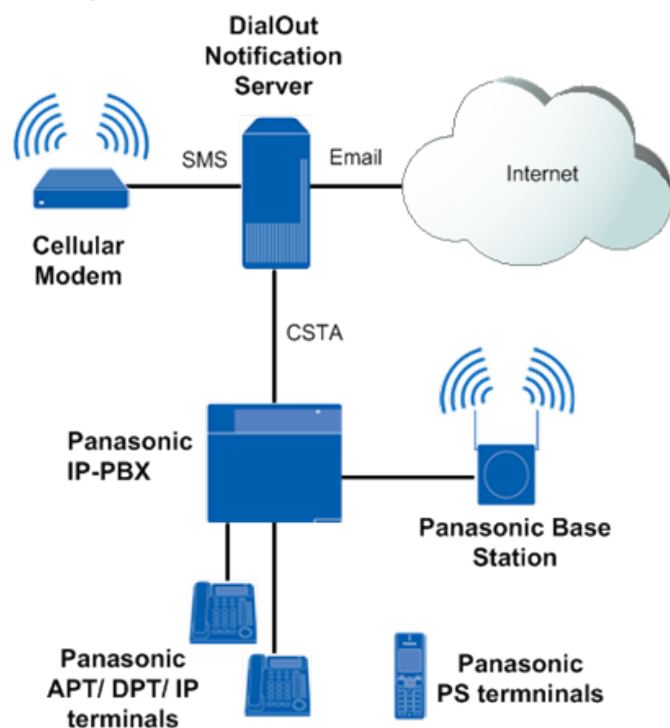
Benefits

- Increase measures to minimize fraud
- Reduce outbound call billing losses
- Inbound/ Outbound Call Monitoring
- Hot number list
- Phone/ E-mail/ SMS messages
- Calling Fraud Protection
- SMDR or CDR call logs

Dial Out Notification: The Right Tool to Protect You Against Fraudulent Calls

Configuring Notifications

- Destination extension or ACD Group for phone message
- SMS phone number
- SMS message
- E-mail address
- E-mail subject
- Time Range (Full Time, Period of Time – All week, Period of Time – Select days)
- Rules (allow/ reject call)
- Rule type (inbound call/ outbound call/ both)



Applications

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|-----------------------|--------------|
| • Financial Services, | • Publishing |
| • Telephone Services | • Healthcare |
| • Distribution | • Utilities |
| • Transportation | • Insurance |
| • Manufacturing | • Education |
| • Government | • Services |

Controlling Transfers and Conferences

Dial Out Notification allows you to define virtual trunk groups that instruct how the transfer and conference operations are carried out (i.e. allowed or rejected) on the trunks.

Browsing Notification History

DialOut Notification logs every Monitored Stations – Monitored Numbers matches, including additional information and call control status regarding the corresponding notification.

Key Features

- Predefined hot number list
- Predefined phone extensions, ACD groups, email addresses and cellular phone numbers to be notified
- Predefined virtual trunk groups for transfer and conference allowance
- Notification message contains the extension/ trunk and for inbound and/ or outbound calls
- Provide supplementary CTI connection via CTIMUX for other Poltys CTI products
- Allow/ reject calls based on monitored stations – monitored number matches
- Allow/ reject either transfer or conference operations carried out on PBX trunks
- Log SMDR/CDR information generated by PBX

Logging SMDR or CDR Information

Dial Out Notification allows you to log the SMDR or CDR information generated by PBX and export the information in PDF files.